

The Foundations of Nursing Leadership: Critical Skills for Today's Complex Environment



Course Description

The purpose of this seminar is to provide clinical nurses with the concepts, strategies and tools to become effective charge nurses and managers. Advanced critical thinking, managing a complex and diverse workforce and becoming a transformational leader will be addressed. Many nurses today find themselves in positions of leadership because they excelled clinically. However, little has been done to help today's nursing leader manage the challenges of today's changing healthcare system and workforce. This seminar will address key ideas and strategies so that these new nursing leaders will thrive and find new passion in their work.

Program Learning Outcomes

This program prepares the learner to:

- Define and develop their own leadership style.
- Describe the process of leading change in an organization.
- Review relevant laws and regulations that impact nursing care.
- Describe strategies for working with multiple generations in the workplace.

Agenda

Sign-in begins at 7:30 am. Each day includes a one-hour lunch (on your own), as well as a morning and afternoon break of 15 minutes each. The order of lectures presented and break times may vary according to speaker preference.

Day 1, 8:00 am to 4:30 pm

Introduction

Leadership Styles

Leading through Change

Team Dynamics

Coaching Staff and Handling Difficult Employees

Communication

Lunch 12:00 pm to 1:00 pm

Budgets and Cost Control

Decision-Making and Problem Solving

Holding Effective Meetings

The Future of Nursing Report

Conflict in the Workplace

Performance Feedback

Q&A Session

Day 2, 8:00 am to 4:30 pm

Review of Day 1

Customer Service and Patient Satisfaction

The Legal Environment

Policies and Networking

Motivation, Reward and Recognition

Cultural Diversity: Managing the Changing Workforce

Lunch 12:00 pm to 1:00 pm

Time Management

Challenges of the Affordable Care Act

Delegation and Empowerment

Staff Development

Coping with Stress and Burnout

Wrap-up and Questions

Accreditation

RN/LPN/LVN/Other: 14 Contact Hours

MED-ED, Inc is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

MED-ED, Inc. is an approved provider by the following State Boards of Nursing: **Florida**/FBN 50-1286, **Iowa**/296, **California** #CEP10453.

If your profession is not listed, we suggest contacting your board to determine your continuing education requirements and ask about reciprocal approval. Many boards will approve this seminar based on the accreditation of the boards listed here.

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